

CLIENT VALUED STATUS

PURPOSE:

Breakaway Toowoomba will provide a service for clients to have opportunities via the provision of a respite support to participate in valued daily life activities of their choice in their community.

SCOPE:

- Strategies for supporting clients and increasing their value and self-worth.
- Strategies for increasing community awareness of the value of people with disabilities and their carers.

POLICY:

- Breakaway Toowoomba Inc supports client's rights to self-determination and autonomy.
- Breakaway Toowoomba Inc respects and acknowledges clients' abilities and competencies.
- Breakaway Toowoomba Inc. seeks to promote positive images of people with a disability when promoting the agency, its services and/or in fund raising activities.
- Breakaway Toowoomba Inc supports clients to participate in various community events of the client's choice.
- Breakaway Toowoomba Inc supports clients to gain valued roles in their community.
- Breakaway Toowoomba Inc. strategically plans and develops activities and events to raise community awareness of the gifts, contributions and value of people with a disability and their carers.

PROCEDURE:

Breakaway Toowoomba Inc. will develop policies and procedures on:

Clients Rights and Responsibilities
Clients Choice and Decision Making
Clients Participation and Integration

1. Breakaway Toowoomba Inc. promotion materials are to provide a positive and valued image of people with a disability and their carers; i.e. in Breakaway Toowoomba' Newsletters, Breakaway Toowoomba' Brochure.
2. Wherever possible achievements of people with a disability and their carers are to be acknowledged and promoted via the Newsletter or mail-outs to clients.
3. Support Staff are to provide information to clients about options that are valued community activities so that clients have opportunities to participate in inclusive and valued community events. An information sheet will be provided to clients to assist identify community events and times of such events.
4. Clients and their carers are to be actively encouraged to participate in the governance and strategic planning of Breakaway Toowoomba.
5. The Management Committee actively pursues equal representation of people with a disability and their carers as committee members.
6. Clients participate in the management of Breakaway Toowoomba in a number of ways:
 - Members of the Board of Management for Breakaway Toowoomba
 - Members of Strategies Planning Sub-committee
 - Members of other sub-committees
 - Volunteers – newsletter coordination
 - Evaluation of the service
7. Management Committee Membership:
 - The constitution states that people with disabilities or their carers number not less than **three (3)** members of the Board.

Approved (Executive Officer) David Bell Date 18.06.09

Approved (Chairperson) Paul E Devine Date 18.06.09

Reviewed: 08th May 2009
 Ratified by Management Committee: 18th June 2009
 Review Date: May 2010
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