

CLIENT PARTICIPATION AND INTEGRATION

PURPOSE:

To ensure that Breakaway Toowoomba's services are designed and delivered to enable opportunities for clients to participate in and integrate within the community.

SCOPE:

- Planning and delivery of support programs

POLICY:

Working in partnership with clients, wherever practicable and within available resources, Breakaway Toowoomba will plan and deliver respite services to assist clients to participate in and integrate with the community.

Breakaway Toowoomba is committed to:

- the planning and delivering of services to assist clients to participate in and integrate within the community;
- assisting clients to actively engage with the community at times and in ways similar to other people in the community;
- clients being supported and encouraged to preserve and enhance links with their families, friends and support networks;
- clients being provided with opportunities to develop and maintain contacts and involvement with the community.

PROCEDURE:

Breakaway Toowoomba Lifestyle Support Supervisor/Client Services Supervisor/Project Officer, working in partnership with clients and using available resources will:

- design individual support programs and services to facilitate the participation in and integration with the community at times and in ways similar to other people in the community;
- plan individual support programs and services in a similar way to other people's life patterns and routines in the community; (e.g. accessing a club and/or event, use of public transportation, visits to local shops, etc.)

Reviewed: 08th May 2009

Ratified by the Management Committee: 18th June 2009

Review Date: May 2010

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Approved: 

- optimise the use of other community facilities, events and services in delivering services and supports to clients to encourage their participation in community activities and to meet their daily and lifestyle requirements;
- support and encourage clients participation in community activities and integration with people in the community;
- collaborate with other community groups and their members to facilitate the inclusion of clients in their activities;
- locate supports and services in areas which would enable clients to access community services and activities;

Support staff must work in partnership with clients and use existing resources to:

- support and encourage clients to participate in and be involved with the community according to each Client's Individual Support Plan;
- provide a respite service according to the Client Participation and Integration Policy;
- attend policy training on client integration and participation in the community;
- complete Client Activity Report Forms that demonstrate that this policy has been implemented;
- these reports are to be submitted each fortnight to the Executive Officer

RELEVANT DOCUMENTS

- Individual Support Plan
- Access and Equity
- Client Contact Sheets

Approved (Executive Officer) David Bea Date 18.06.09

Approved (Chairperson) Paul Edwards Date 18.06.09

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Approved: OB